

भारत के नियंत्रक-महालेखापरीक्षक का कार्यालय,
10, बहादुर शाह जफर मार्ग, नई दिल्ली-110124

पत्र संख्या- 424 - सी/2026-08 - तेलंगाना

दिनांक:

03 JUN 2026

ll not up.
10/6/26
DAG (Entt) +
& DAG (A/c)

सेवा में,

प्रधान महालेखाकार (लेखा एवं हक.)

तेलंगाना

सैफाबाद

हैदराबाद-500004

विषय-श्री/श्रीमती वेमुला बलईहा पेंशन प्रकरण पोर्टल पर दिखाई नहीं देने के संबंध में।
महोदय/महोदया,

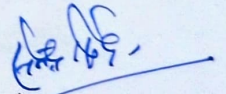
उपरोक्त विषय पर श्री/श्रीमती वेमुला बलईहा से ईमेल द्वारा प्राप्त शिकायत पत्र संख्या-निरंक दिनांक-01-06-26 की प्रतिलिपि सलंगन आपको सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित है।

अतः आपसे अनुरोध है कि इस मामले में आवश्यक कार्यवाही करे तथा कृत कार्यवाही से मुख्यालय को उससे अवगत कराये। मामले में की गई कार्यवाही की सूचना शिकायती को भी दें तथा शिकायती को प्रेषित पत्र की प्रति से मुख्यालय को भी अवगत कराये।

उपरोक्त प्रकरण की वर्तमान वस्तुस्थिति से ई-मेल (Grstate2@caq.gov.in) के द्वारा भी सूचित किया जा सकता है।

सलंगनक: यथोपरि।

भवदीय,



(सतेन्द्र सिंह)

वरि.प्रशासन अधिकारी (शिकायत)

प.वे. (वे. एवं. व) सचिव/वरि A. B. (A & E) SECRETARIAT CAQ सं/No. 658223 सा/Date 10/6/26
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INWARD NO
658190 C

wd: Re: Fwd: Complaint/Suggestion Notification -
Others

saud5comp < saud5comp@cag.gov.in >

GR State II < grstate2@cag.gov.in >

Mon, 01 Jun 2026 12:29:32 PM +0530

To "AJAY KUMAR"<saud5comp@cag.gov.in>

==== Forwarded message =====

From: VBL The Spark World <thesparkworld.vbl@gmail.com>

To: "SUSHANTH BOGA" <bogasushanth.tel.ae@cag.gov.in>, <fmo@nic.in>, <agaetelangana@cag.gov.in>

Cc: "ANNAPURNA K ASSISTANT ACCOUNTS OFFICER" <annapura34.anp.ae@cag.gov.in>, "Abhay Anil Sonarkar" <sonarkaraa@cag.gov.in>, <panditcm@cag.gov.in>, <grstate2@cag.gov.in>, <dgsmu@cag.gov.in>, <saolsmu@cag.gov.in>

Date: Mon, 01 Jun 2026 11:17:43 +0530

Subject: Re: Fwd: Complaint/Suggestion Notification - Others

==== Forwarded message =====

Respected Sir/Madam,

With reference to my earlier complaint regarding the non-availability of Pension Case Status in the CAG Telangana Online Services portal, the concerned office had acknowledged that the issue was due to a technical problem and informed that their team was working on it.

However, despite the lapse of considerable time, the issue still remains unresolved, causing inconvenience to pensioners and concerned departments. It is very unfortunate that such an essential public service has remained unavailable for more than a year.

I request your kind intervention and a time-bound resolution of the issue at the earliest.

Regards,

Vemula Balaiah

On Thu, May 28, 2026 at 9:51 AM VBL The Spark World <thesparkworld.vbl@gmail.com> wrote:

+++Looping @secyexp@nic.in,

Still no improvement in the portal despite continuous follow ups with state authorities as mentioned in the trail mail.

Hence, You are requested to intervene in this regard to resolve portal issues.

Regards-Vemula Balaiah

On Fri, May 22, 2026 at 2:37 PM VBL The Spark World <thesparkworld.vbl@gmail.com> wrote:

++ @fmo@nic.in

On Fri, May 22, 2026 at 2:30 PM VBL The Spark World <thesparkworld.vbl@gmail.com> wrote:

TS
02/06/26

Dear Sushant Sir,

With regard to your response below, it seems it is still not resolved yet from your technical / IT team.

Please note: The same service AG office in Andhra Pradesh actively working with multiple features but Absolutely discrimination shown to Telangana state employees and departments - kindly ensure to rectify the same by Tomorrow (23-05-2026).

Please click the below link of AP portal : <https://cag.gov.in/ae/andhra-pradesh/en> - for your ready reference.

Hence, it is a final reminder, failing which will be escalated to the president of India. thanks

Regards-Vemula Balaiah

On Thu, May 14, 2026 at 2:14 PM VBL The Spark World <thesparkworld.vbl@gmail.com> wrote:

Respected Sir,

This is very unfortunate that the issue relating to web access / Pension Case Status availability has remained unresolved for a prolonged period of more than one year, causing inconvenience to both pensioners and concerned departments.

Such essential public services should function smoothly and without interruption. I appreciate your acknowledgment of the technical issue and sincerely hope that your team's efforts will resolve the issue immediately and restore the service at the earliest.

Regards,
Vemula Balaiah

On Tue, May 12, 2026, 6:00 PM SUSHANTH BOGA <bogasushanth.tel.ae@cag.gov.in> wrote:

Sir,

With reference to your complaint it is stated that due to technical issue the option for downloading party copy is not readily available and our team is working on it. You are requested to provide the details like Name, Date of Retirement, Retired Office and the details of pension proposals forwarded if any to this office for assisting you in updating the status of the pension case.

Regards,
Sushanth Boga
Assistant Accounts Officer,
O/o PAG(A&E), Telangana.



From: AG AE Telangana <agaetelangana@cag.gov.in>
To: "ANNAPURNA K ASSISTANT ACCOUNTS OFFICER" <annapurna34.anp.ae@cag.gov.in>, "SUBHENDU SAHA" <subhendus.tel.ae@cag.gov.in>, "SUSHANTH BOGA" <bogasushanth.tel.ae@cag.gov.in>, "NAGESH KATAKAM" <nageshkk.anp.ae@cag.gov.in>

Cc: "Abhay Anil Sonarkar" <sonarkaraa@cag.gov.in>
Date: Fri, 08 May 2026 15:14:53 +0530
Subject: Fwd: Complaint/Suggestion Notification - Others

==== Forwarded message =====
From: <webadmin@cag.gov.in>
To: <agaetelangana@cag.gov.in>
Date: Fri, 08 May 2026 14:39:09 +0530
Subject: Complaint/Suggestion Notification - Others
==== Forwarded message =====

Hello CAG Admin,

Complaint/Suggestion Notification Received for Service Type / Complaint Relating to Others, Details are as follows:

Name :	Vemula Balaiah
Mobile :	9063069350
Email :	thesparkworld.vbl@gmail.com
Address :	H.No.1-6-698/1, Chaitanyapuri, Dilsukhnagar, Hyderabad -500060, Telangana
Employee Id :	
Department Name :	
Ddo / Office Name :	
Treasury :	
Working Office/ From Where Retired :	
Service Type / Complaint Relating to :	Others
GE Register/Ref No. :	
GPF A/c No. :	
PPO No. :	
Ref No. :	
Subject :	Pensions Case Status not showing in protal
Message :	Please find the enclosed, stating that, the CAG portal, Telangana, under Online Services, Pensions case status not showing since the portal itself not secure and it not working. Hence, you are requested to clarify why problem is in your portal since it operating by the central department.